

**MOUNT CARMEL COLLEGE OF TEACHER EDUCATION FOR WOMEN
KOTTAYAM**

Minutes of Grievance Redressal Committee

Date: 19-08-2020

Venue: Mini Conference Hall

AGENDA OF THE MEETING

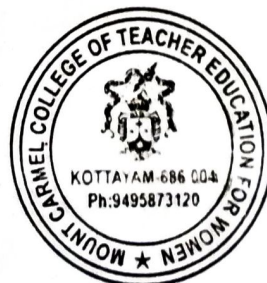
- Grievance regarding the net connectivity issues while attending online classes during the Covid-19 pandemic period.
- Issues regarding physical ailments while attending online classes.
- Addressing the grievances of students residing in the hostel.

MINUTES

- During the meeting, there was a discussion regarding the net connectivity issues while attending online classes from their homes.
- There was also a discussion regarding the physical ailments faced by both B.Ed. and M.Ed. Students while attending online classes. There were complaints like eyestrain, headache, backache etc.
- The difficulties faced by the students residing in the hostel were communicated and addressed by the Hostel Warden and the Local Manager.

Members Present

1. Dr. Pushpa Marian, Principal, Chairperson
2. Dr. Mary Sheba Jose, Associate Professor, Member
3. Sr. Bindhumol T., Assistant Professor, Member
4. Sr. Dhanya CSST, Local Manager, Member from the Management
5. Ms. Nancy Varghese, B.Ed. Student Representative
6. Ms. Chippy Babu, M.Ed. Student Representative



**MOUNT CARMEL COLLEGE OF TEACHER EDUCATION FOR WOMEN
KOTTAYAM**

Minutes of Grievance Redressal Committee

Date: 29-01-2021

Venue: Mini Conference Hall




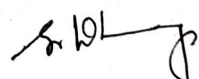


AGENDA OF THE MEETING

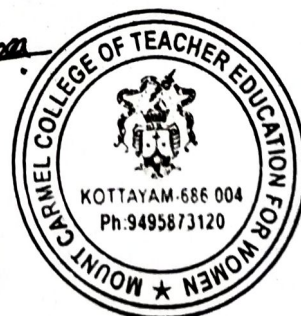
- Grievance regarding the Timetable followed within the Institution during the Covid-19 pandemic period.
- Stress related issues based on the fear of contacting Covid disease.

MINUTES

- There was a discussion regarding the flexible Timetable that should be followed within the Institution. It was decided to handle the Core courses in the forenoon and the Pedagogic courses during the afternoon session.
- The faculty suggested that students should be given counselling/mentoring in order to help them to face the fear of contacting Covid.

Members Present

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2. Dr. Mary Sheba Jose, Associate Professor, Member 
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Mount Carmel College of Teacher Education for Women, Kottayam
GRIEVANCE REDRESSAL COMMITTEE

Action Taken Report

2020-2021

- A time gap was given in between the forenoon and afternoon sessions, so that the students could take rest and find time to charge their mobile devices.
- The Faculty took turns to provide mentoring sessions for the students to reduce the fear of contacting Covid.
- The grievances of the students residing in the hostel were rectified by the intervention of the Hostel Warden and the Local Manager.

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